



## 2018 Professional Development Events

*(Dates and locations are subject to change...watch for program announcements on our website—www.sfe.org)*

### **What's New in Payments 2018**

February 6 Ridgeland, MS  
 February 7 Hattiesburg, MS  
 February 8 Mobile, AL  
 February 13 Memphis, TN  
 February 14 Baton Rouge, LA  
 February 14 Grenada, MS  
 February 21 Jonesboro, AR  
 February 15 Jackson, TN  
 February 15 New Orleans, LA  
 February 21 Jonesboro, AR  
 February 21 Lafayette, LA  
 February 22 Dyersburg, TN  
 February 27 Tupelo, MS

### **ACH Fundamentals Workshop**

March 6 Crowley, LA  
 March 6 Memphis, TN  
 March 7 Baton Rouge, LA  
 March 7 Ridgeland, MS  
 March 8 Pascagoula, MS

### **Frontline**

March 14 Memphis, TN  
 March 15 New Orleans, LA  
 March 22 Crowley, LA  
 April 5 Batesville, MS

### **NCP Exam Review**

April 3 Ridgeland, MS  
 April 6 Memphis, TN

### **ODFI Origination Compliance**

April 10 Baton Rouge, LA  
 April 11 Memphis, TN  
 April 11 Ridgeland, MS

### **Pain Points for RDFIs**

April 17 Baton Rouge, LA  
 April 17 Hattiesburg, MS  
 April 18 Memphis, TN  
 April 18 Ridgeland, MS

### **28th Annual Conference & Expo**

April 24 — 26 Memphis, TN

### **Advanced ACH Rules Seminar (FULL DAY)**

May 8 Ridgeland, MS  
 May 9 Memphis, TN  
 May 10 Baton Rouge, LA

### **ODFI Risk Management**

May 15 Ridgeland, MS  
 May 16 Baton Rouge, LA  
 May 16 Memphis, TN

### **Payments Fraud Workshop**

May 23 Baton Rouge, LA  
 May 23 Memphis, TN  
 May 23 Ridgeland, MS

### **ACH Audit & Compliance Workshop**

June 5 Crowley, LA  
 June 5 Memphis, TN  
 June 5 Ridgeland, MS  
 June 6 Jackson, TN  
 June 7 Baton Rouge, LA  
 June 12 Biloxi, MS  
 June 26 Tupelo, MS

### **RDFI Responsibilities & Compliance**

August 7 Baton Rouge, LA  
 August 8 Memphis, TN  
 August 8 Ridgeland, MS  
 August 14 Crowley, LA  
 August 16 Biloxi, MS

### **AAP Exam Review**

September 4 Ridgeland, MS  
 September 5 Baton Rouge, LA  
 September 5 Memphis, TN

### **Treasury Day (FULL DAY)**

September 11 Ridgeland, MS  
 September 12 Baton Rouge, LA  
 September 13 Memphis, TN

### **Payments Summit (2 DAYS)**

September 19 & 20 Baton Rouge, LA  
 October 23 & 24 Memphis, TN

### **ACH Fundamentals**

October 9 Ridgeland, MS  
 October 10 Baton Rouge, LA  
 October 16 Biloxi, MS  
 October 17 Memphis, TN  
 October 18 New Orleans, LA

### **COMPLIMENTARY POWER HOURS**

January 12 Live via Telephone or Computer  
 March 16 Live via Telephone or Computer  
 March 30 Live via Telephone or Computer  
 June 15 Live via Telephone or Computer  
 August 17 Live via Telephone or Computer  
 October 19 Live via Telephone or Computer

### **AAP EXAM**

Select a test date from October 8 - 27, 2018. For details, call us or visit [www.nacha.org](http://www.nacha.org).

**You can register for any of our training classes on our website @ [www.sfe.org](http://www.sfe.org).**

**Most training sessions qualify for AAP continuing education credits. Sessions may also be eligible for other industry certification renewal credits. Check with your certifying organization for eligibility requirements.**

**For detailed information and to register, visit [www.sfe.org](http://www.sfe.org)**

# 2018 Professional Development Events Descriptions

## **AAP Exam Review**

This session is designed to work with the experts! Bring your questions on ACH to class. The AAP review course is an inter-active course designed to prepare professionals for the Accredited ACH Professional Certification Exam. A sample test will be administered and answers will be discussed. Whether you are studying to take the AAP certification test or just considering taking this step toward professionalism, you will want to enroll in this class.

8:30 AM—12:30 PM 9:00 AM—1:00 PM Baton Rouge  
4.5 AAP Continuing Education Credits

## **ACH Audit & Compliance Workshop**

How does your compliance stack up? Is your ACH Audit up-to-date? Are you prepared for a new risk of fines for noncompliance? Are you looking for ways to reduce your ACH risk, either from receiving or origination ACH transactions? SFE's workshop will help you identify, manage and reduce numerous risk factors including the most common compliance problems.

8:30 AM—12:30 PM 9:00 AM—1:00 PM Baton Rouge  
4.5 AAP Continuing Education Credits

## **ACH Fundamentals Workshop**

This is a lecture-based seminar that starts from "ground zero" and provides foundational information on the ACH Network. Personnel new to ACH or with limited experience should attend.

8:30 AM—12:30 PM 9:00 AM—1:00 PM Baton Rouge  
4.5 AAP Continuing Education Credits

## **Advanced ACH Rules Workshop (FULL DAY)**

If you understand the ACH rules, you can solve ACH problems, reduce risk, ensure compliance and design efficient and effective operations. This seminar is a comprehensive review of the ACH rules including the components of the ACH file structure. Those who should attend are ACH operations staff, Compliance Officers, Auditors, Project Managers and individuals preparing for the AAP exam.

9:00 AM—3:30 PM—Lunch @ Noon  
6 AAP Continuing Education Credits

## **Frontline Workshop**

Consistent training in electronic payments is critical to the success of any organization. Your Customer/ Member Service Staff is often the first point of contact for account holder questions and inquiries. Can your frontline staff explain the ACH to your customers or members? Is your staff comfortable enough with their knowledge level to sell the safety, efficiency, convenience and cost savings associated with electronic payments? It's important they thoroughly understand the functionality of the ACH in order to provide excellent service to your account holders, especially when problems arise. This session provides an overview of the ACH network from a customer/ member service point of view, including defining the participants and explaining the transaction flow. An overview of ACH applications and their corresponding rules and regulations will be presented to ensure a clear understanding of ACH problem resolution.

9:00 AM—12:00 PM  
3.3 AAP Continuing Education Credits

## **NCP Exam Review (FULL DAY)**

This In-Person Review is designed to help you prepare for the NCP Exam. Covered in this full day review will include such topics as Check Standards and Formats, Image Exchange, Fraud Risk, Federal Regulation UCC, Federal Regulation CC, and more. Also included will be common test taking tips, sample quizzes and a question and answer period.

9:00 AM—3:30 PM—Lunch @ Noon  
6.6 NCP Continuing Education Credits

## **ODFI Origination Compliance**

What are the responsibilities for an ODFI? What are the duties of Originators? Are both in compliance with the Rules? Join us for a thorough review of ODFI compliance and receive a better understanding of what it means to be an ODFI.

8:30 AM—12:30 PM 9:00 AM—1:00 PM Baton Rouge  
4.5 AAP Continuing Education Credits

## **ODFI Risk Management Workshop**

Did you know that the ODFI takes on all the warranties and responsibilities for each and every ACH Entry they transmit into the network? What does this mean? This workshop will navigate you through the ACH Network specifically helping you understand the risks of origination and what processes need to be implemented to help mitigate these risks. Understanding and managing these risks appropriately will help protect your financial institution from being subject to the Rules Enforcement process.

8:30 AM—12:30 PM 9:00 AM—1:00 PM Baton Rouge  
4.5 AAP Continuing Education Credits

## **Pain Points for RDFIs Workshop**

A pain point is an area of the Rules that can cause misunderstandings or problems with ACH processing or Rules compliance. Many Financial Institutions have tried to focus on a number of issues identified during compliance audits only to become more confused when trying to interpret the Rules. Join us as we explore the process of handling different areas of Pain Points for Receiving Depository Financial Institutions such as exception item processing, consumer/customer/member disputes, government payment issues, etc. If you need answers, this is the workshop for you!

This session is ideal for ACH Operations, AAP Candidates, Compliance Officers and ACH Auditors  
8:30 AM—12:30 PM 9:00 AM—1:00 PM Baton Rouge  
4.5 AAP Continuing Education Credits

## **Payments Fraud Workshop**

Are you using the best tools to mitigate fraud? In this workshop you will learn the trends and risks associated with the payment systems and the most powerful tools used to combat fraud. This workshop is a must for Risk Managers, Compliance Officers, Product Specialist and Payment Professionals.

8:30 AM—12:30 PM 9:00 AM—1:00 PM Baton Rouge  
4.5 AAP / 4.2 NCP Continuing Education Credits

## **Payments Summit (2 Days)**

SFE would like to take you on a journey to the top of the Payments Summit. We've put together six educational sessions to prepare you for the myriad of changes that will directly impact you and your organization.

- Faster Payments—From Vision to Reality
- Fraud in the Payments Arena
- The Ins and Outs of Payments Channels
- Reg E—How to Comply
- Industry Case Studies
- Industry Update—The Past, Present & Future

## **Payments Summit (2 Days) (continued)**

The Payments Summit is held over a day and a half, designed to guide you through concentrated and comprehensive payment topics. Bring back to your institution higher understanding of Faster Payments, fraud, real-life solutions to issues impacting your profitability and prepare for the future!

Day 1—1:00 PM—4:30 PM  
Day 2—8:00 AM—3:30 PM (includes Lunch)  
Day 2—8:30 AM—4:00 PM Baton Rouge  
10 AAP Continuing Education Credits

## **Power Hours**

Power Hours are sixty-minute quarterly teleseminars packed with information on hot industry topics for you and your staff. You must register to attend. You will receive an email with dial-in-instructions and handouts at least 1-day prior to the session.

- No time out of the office

- No travel expenses

Make the most of these presentations by gathering your staff around your conference room speaker phone. A telephone number will be provided. There will be live questions and answers at the end of each session.

1:00 PM—2:00 PM

1.2 AAP Continuing Education Credits

## **RDFI Responsibilities & Compliance**

This program is for anyone involved in processing the receipt of ACH entries in supervisory, primary or backup roles. It is designed to be a comprehensive discussion of relevant methods, procedures and rules. Compliance topics and handling exception items will also be discussed.

8:30 AM—12:30 PM 9:00 AM—1:00 PM Baton Rouge  
4.5 AAP Continuing Education Credits

## **Treasury Day (FULL DAY)**

This seminar on government payments is designed to educate financial institution employees on basic Treasury structure and procedures. We will discuss various types of payments, government flow, legal responsibilities of the financial institutions and much more.

A detailed review of the GREEN BOOK will be provided. Relevant topics such as regulations, funds availability and enrollment changes will be reviewed as well as trace requests, reclamations and ACH returns.  
9:00 am—3:30 pm—Lunch @ Noon  
6.6 AAP Continuing Education Credits

## **What's New in Payments 2018**

New ACH Rules amendments become effective in 2018 and you need to be ready! All participating Depository Financial Institutions, Third-Party Senders and Third-Party Service Providers that provide ACH services are bound by the Rules. Join us to learn about what's coming in 2018, how these changes will impact you and your organization and what you need to do to prepare now. We will also review Rules amendments that occurred in 2017. Attendees will learn important information and insights on timely payment topics including: Third-Party Sender Registration, Same Day ACH Debits, Same Day ACH Credit Funds Availability, ACH Rules Changes, ISO20022, regulatory compliance issues, fraud trends, industry initiatives and more. A "basic" level of ACH knowledge is required.

8:30 AM—12:30 PM

4.5 AAP Continuing Education Credits